

# MALAYSIA LIBRARY STRATEGY MAP 2021

Focus Monash  
Goals / Principles

*Excellent + International + Enterprising + Inclusive  
Discovery – Service – Ambition – Respect – Openness*

What we will  
deliver

Seamless  
user experience

Supportive learning  
environments

Work-ready  
graduates

Research impact

Our Objectives

Relevance of  
collection and content

Enhanced physical  
environment

Embedded research and  
learning skills  
development

Effective research practice  
across the research lifecycle

Discovery, accessibility and  
engagement with resources

User-oriented online  
environment

Specialist services for  
postgraduates

Enriching public programs  
and outreach

Our enablers

Prepare staff for the  
Library's future

+

Improve our systems and  
support processes

+

Demonstrate our value  
and contribution

+

Demonstrate our library  
leadership

## Key strategic initiatives and enhancements

The Library Plan aligns with the Campus Education and Research Plans 2021-2023 and with Monash University Australia (MUL) Library Strategy Map 2020-2025.

<p style="text-align: center;"><b>Seamless user experience</b></p> <p><b>Objective 1: Relevance of collections and content</b></p> <ul style="list-style-type: none"> <li>A. Implement the Library collection management plan and associated principles in alignment with MUL strategies.</li> <li>B. Develop the strengths of local collections to support the University's education and research priorities.</li> </ul> <p><b>Objective 2: Discoverability, accessibility of and engagement with resources</b></p> <ul style="list-style-type: none"> <li>A. Pursue the evaluation, analysis and weeding of LLC and CSL collections.</li> <li>B. Contribute to the implementation of the 'Beyond 2020 online experience' through dissemination of the campus OER strategy, including promotion in the use of OERs.</li> </ul>	<p style="text-align: center;"><b>Supportive learning environments</b></p> <p><b>Objective 1: Enhanced physical environment</b></p> <ul style="list-style-type: none"> <li>A. Implement the Library's refurbishment plans in line with the campus capital plan 2021-2023.</li> <li>B. Upgrade RFID self-check technology to enhance mobile user experience.</li> <li>C. Review collection growth in view of e-preferred and OER strategies and identify shelf space for future repurposing into study space.</li> </ul> <p><b>Objective 2: User-oriented online environment</b></p> <ul style="list-style-type: none"> <li>A. Review the Library web presence in alignment with MUL user experience strategy.</li> </ul>	<p style="text-align: center;"><b>Work-ready graduates</b></p> <p><b>Objective 1: Embed research and learning skills development in the curriculum</b></p> <ul style="list-style-type: none"> <li>A. Pursue targeted collaborations with Schools to embed skills development in the curriculum.</li> <li>B. Expand the provision of e-learning resources to deliver high quality content at point of need.</li> <li>C. Implement a quality assurance strategy to ensure that all library classes and e-learning resources are constructively aligned.</li> </ul> <p><b>Objective 2: Provide specialist services for MUM postgraduate students</b></p> <ul style="list-style-type: none"> <li>A. Review and enhance the Library's workshops in the Monash Doctoral Program (MDP) to meet students' evolving needs.</li> </ul>	<p style="text-align: center;"><b>Research impact</b></p> <p><b>Objective 1: Enable effective research practice across the research lifecycle</b></p> <ul style="list-style-type: none"> <li>A. Develop and conduct data skills programs for researchers and HDRs.</li> <li>B. Contribute to the contextualised implementation of Monash Open Access policy in collaboration with REU.</li> </ul> <p><b>Objective 2: Deliver enriching outreach programs</b></p> <ul style="list-style-type: none"> <li>A. Plan and deliver awareness campaigns on best practices in research data management jointly with REU.</li> <li>B. Plan and deliver an OER showcase to disseminate good practice in learning and teaching.</li> </ul>
<p style="text-align: center;"><b>Prepare staff for the Library's Future</b></p> <ul style="list-style-type: none"> <li>A. Sustain staff capacity in OER curation and facilitation, Creative Commons and Malaysian Copyright advisory.</li> <li>B. Up-skill staff in teaching and learning innovation, including constructive alignment, authentic learning and assessment.</li> <li>C. Up-skill staff to operate confidently within the upgraded ALMA/PRIMO-VE architecture.</li> </ul>	<p style="text-align: center;"><b>Improve our systems and support processes</b></p> <ul style="list-style-type: none"> <li>A. Coordinate the implementation of ALMA/PRIMO VE/ LEGANTO re-architecture project jointly with MUL.</li> <li>B. Review and streamline library workflows, processes and staff responsibilities in view of ALMA/PRIMO-VE and LEGANTO migration.</li> </ul>	<p style="text-align: center;"><b>Demonstrate our value and contribution</b></p> <p>Promote the Library's value through evidence-based contribution and strategic communications:</p> <ul style="list-style-type: none"> <li>A. Library website, Monash Malaysia Facebook, Workplace and Library Facebook.</li> <li>B. Library Annual Report, mid-year and end-of-year performance evaluations.</li> </ul>	<p style="text-align: center;"><b>Demonstrate our library leadership</b></p> <ul style="list-style-type: none"> <li>A. Pursue partnerships with libraries in SEA/APAC to achieve strategic outcomes.</li> <li>B. Plan and deliver Library Carpentries workshops to raise the Library's profile in the region.</li> </ul>