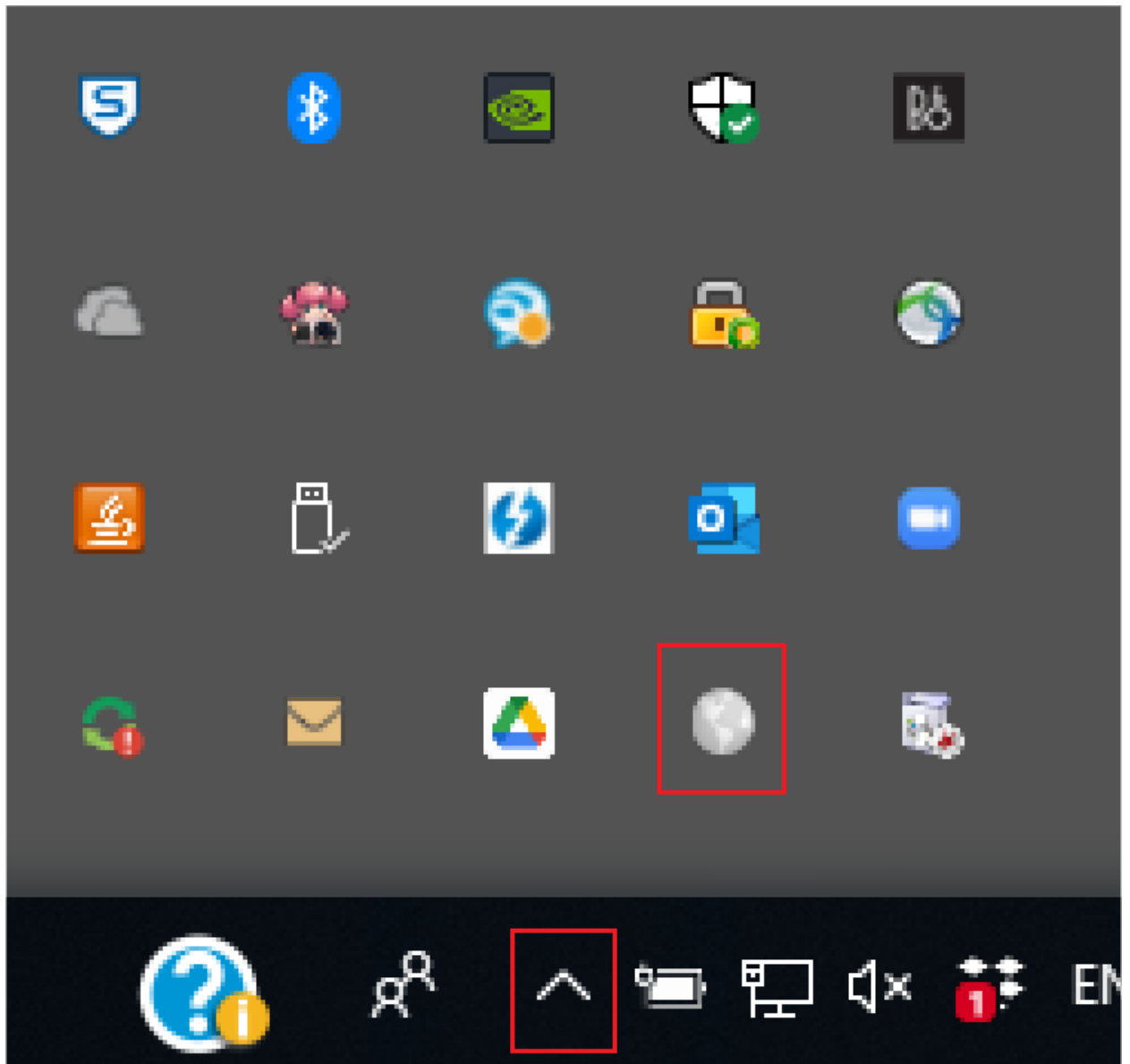
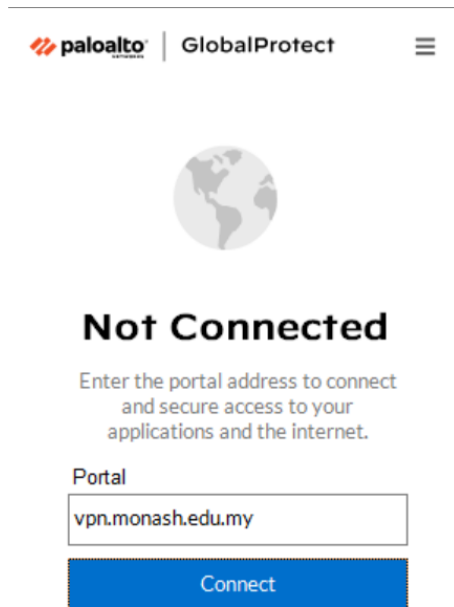


User Guide - GlobalProtect (Palo Alto VPN client)

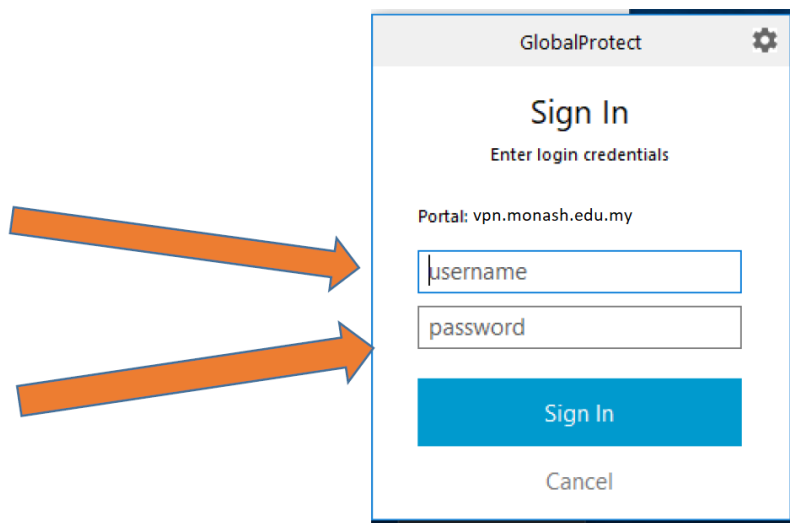
1. Launch the GlobalProtect app by clicking the system tray icon.



- At the Portal column, type in **vpn.monash.edu.my** as per below screenshot. **This only applies for the very first-time use. The portal info is automatically saved upon successful login.** Click **Connect** to continue.



- Enter your **MONASH Network Login ID** and Password and click **Sign In**.



4. Upon SIGN IN successful, One Time Password (OTP) will be emailed to your Monash email account. If you do not see the email, please check the spam folder for email sender mums2fa@monash.edu with the subject **MUMS2FA – One Time Password (OTP)**.



5. You are successfully connected to Monash VPN.

