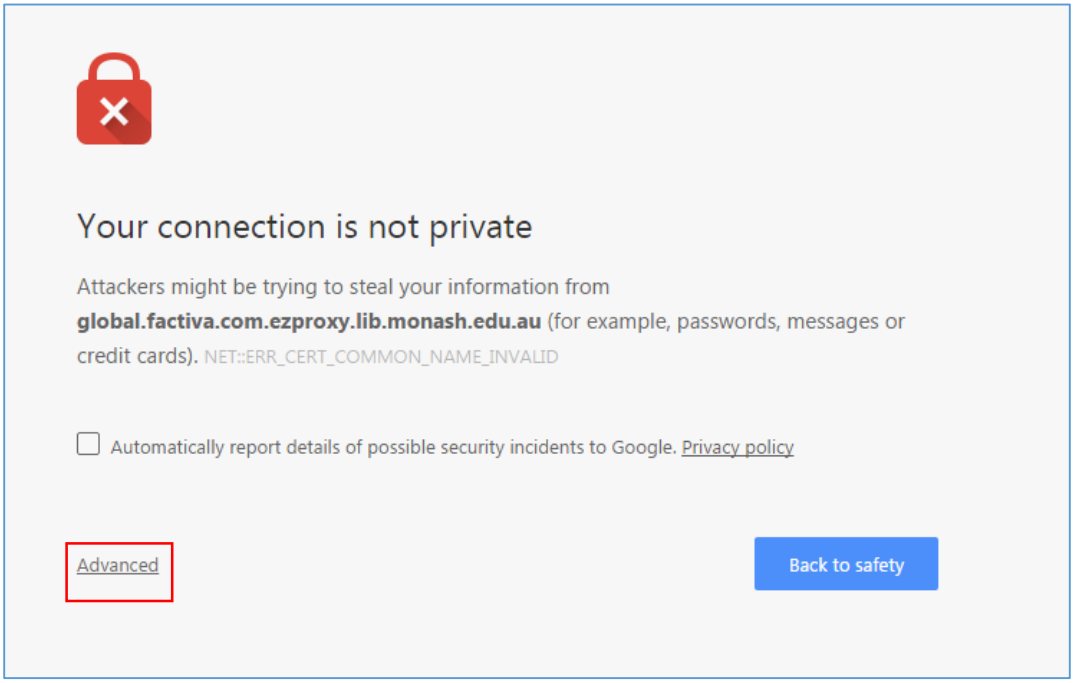
Access issues with Security Certificates for online databases

All licensed electronic resources and trial databases webpage links, provided by MU library, should be trusted. All users have to accept and add the certificate when prompted with the browsers' "security alert"

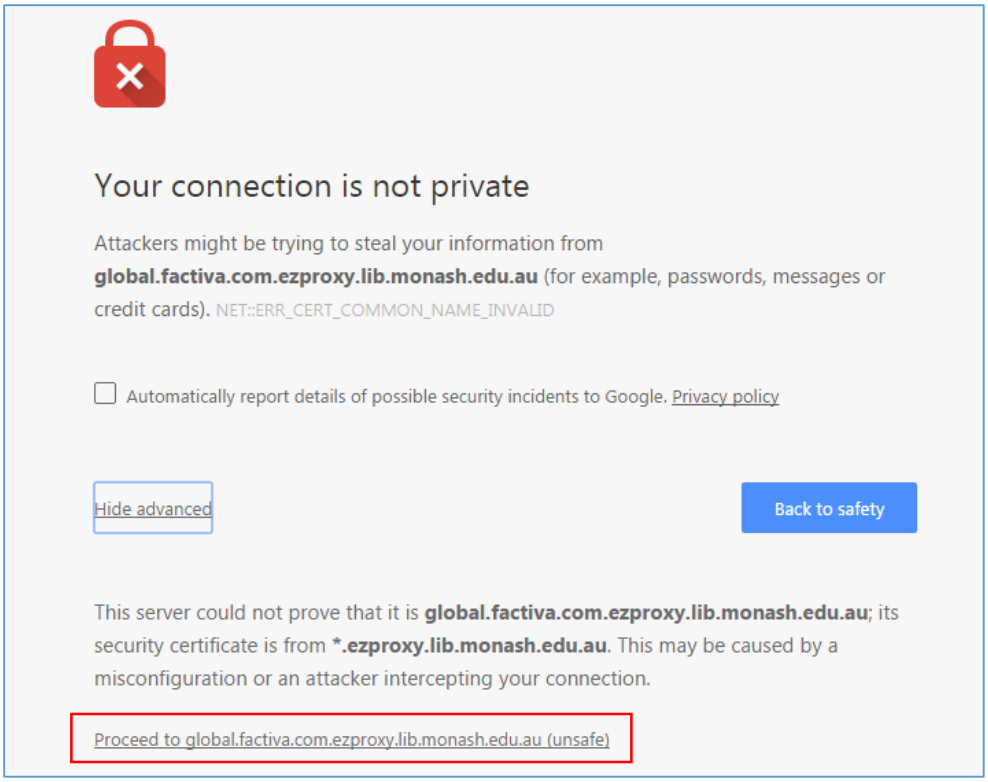
Follow these steps in relation to the browser you use to accept the security certificate and then access the database.

Google Chrome

1) Once you have entered your Authcate details in the authentication page, the page will appear with the message, “Your connection is not private”.
2) Click on the “Advanced” link at the bottom of the page.



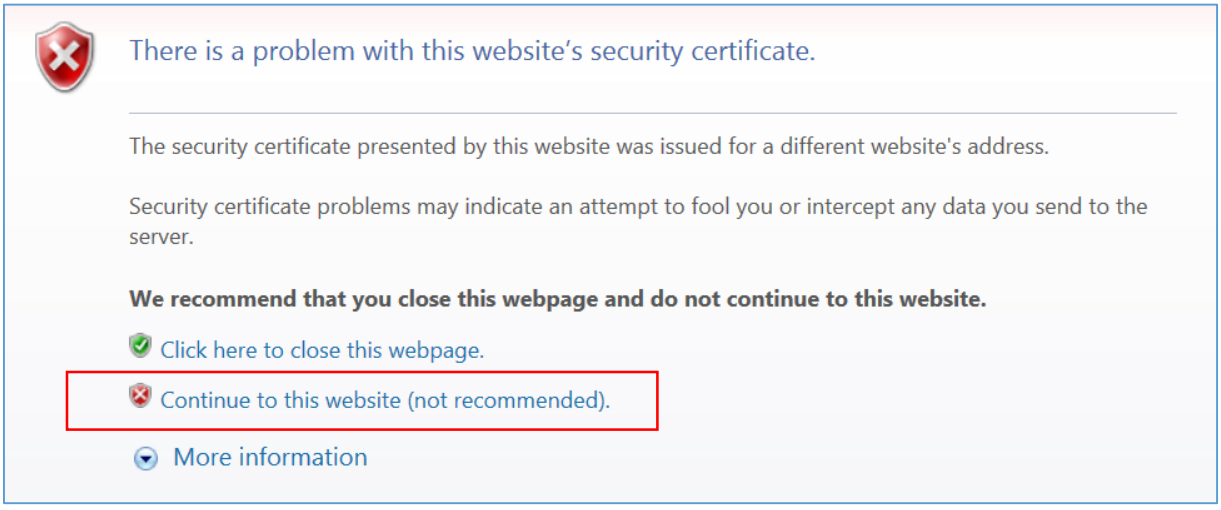
3) The page will open up to the message as shown below. Click on the link (for example[SG1]) “Proceed to global.factiva.com.ezproxy.lib.monash.edu.au (unsafe)”



4) Your page will then open to the online database that you want to access.

Internet Explorer

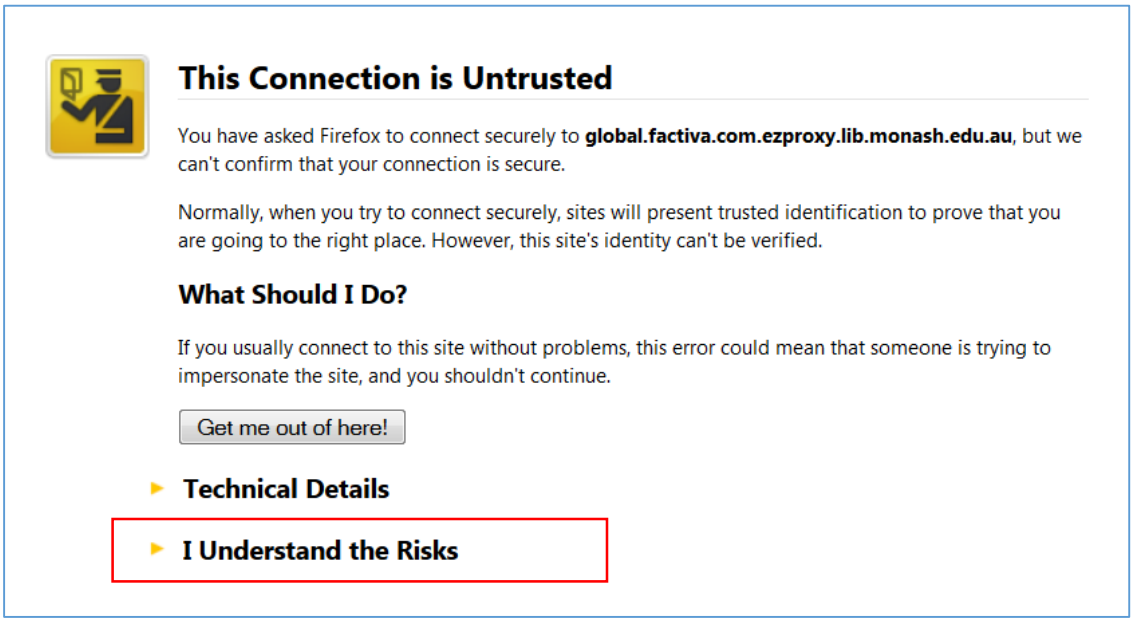
1) Once you have entered your Authcate details in the authentication page, the page will appear with the message, “There is a problem with this website’s security certificate”.
2) Click on the link “Continue to this website (not recommended)” at the further down in the page.



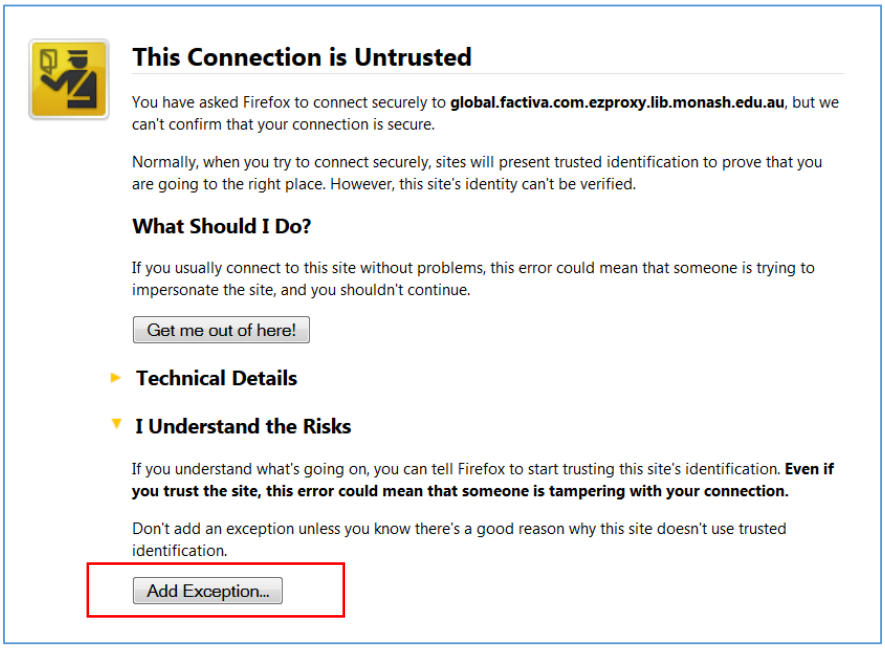
3) Your page will then open to the online database that you want to access.

Mozilla Firefox

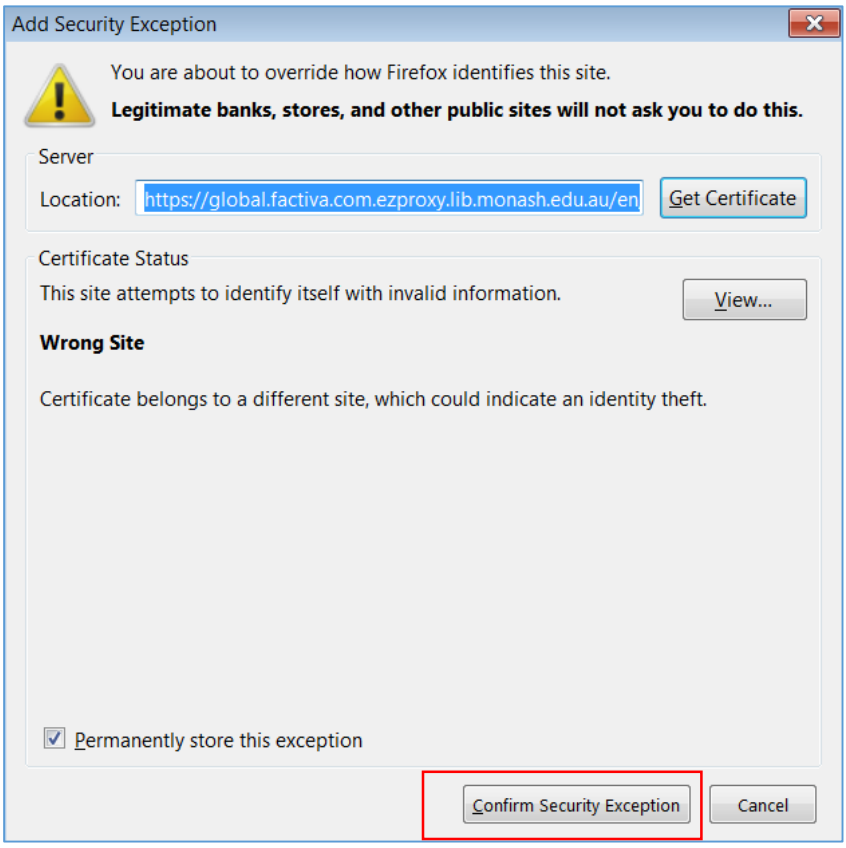
1) Once you have entered your Authcate details in the authentication page, the message box will appear with the message, “This Connection is Untrusted”.
2) Click on the option, “I Understand the Risks”



3) The message box will open to reveal more information. Click on the “Add Exception” button at the bottom of the box.



4) An “Add Security Exception” dialog box will appear which allows you to confirm the Security Exception for this database.
5) Click the “Confirm Security Exception” button at the bottom of the dialog box.

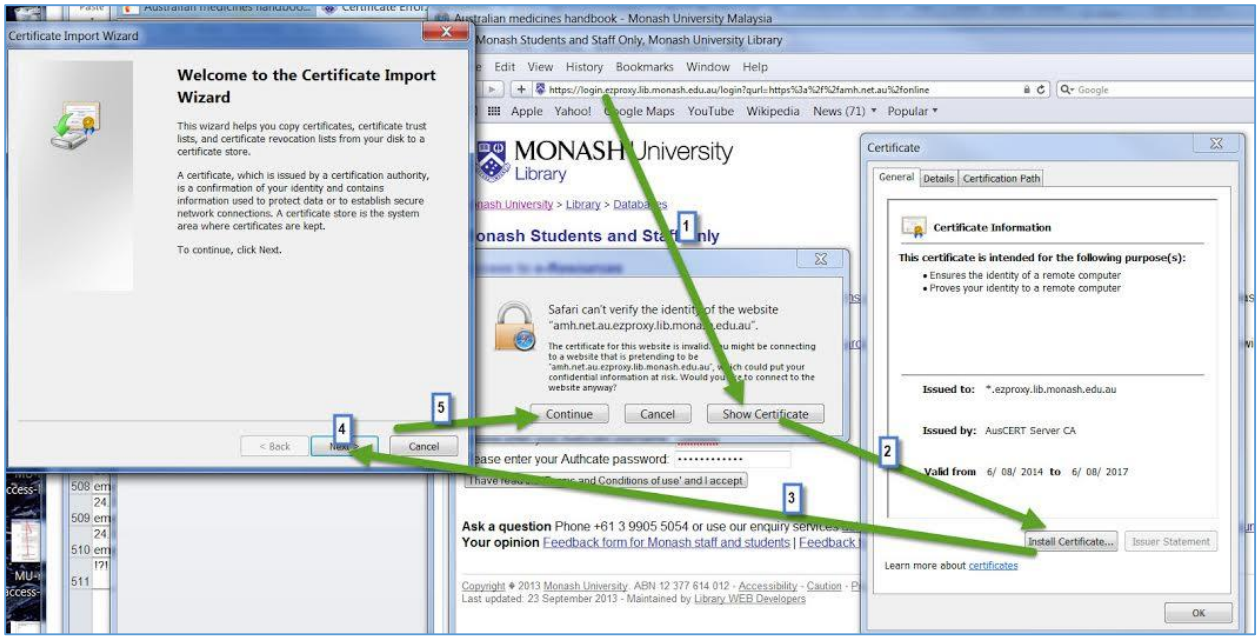


6) Your page will then open to the online database that you want to access.

Safari

Users can choose to click on "Continue" or go through all the steps:

1) "Show Certificate"
2) "Install Certificate"
3) "Next" through the rest of "Certificate Import Wizard"
4) "Finish" the "Certificate Import Wizard"
5) then "Continue"


Certificate Import Wizard
Welcome to the Certificate Import Wizard
This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store.
A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept.
To continue, click Next.
< Back
Next >
Cancel
Australian medicines handbook - Monash University Malaysia
Monash Students and Staff Only, Monash University Library
Edit View History Bookmarks Window Help
Apple Yahoo! Google Maps YouTube Wikipedia News (71) Popular
MONASH University Library
Safari can't verify the identity of the website "amh.net.au.ezproxy.lib.monash.edu.au".
The certificate for this website is invalid. You might be connecting to a website that is pretending to be "amh.net.au.ezproxy.lib.monash.edu.au", which could put your confidential information at risk. Would you like to connect to the website anyway?
Continue
Cancel
Show Certificate
Ask a question Phone +61 3 9905 5054 or use our enquiry services
Your opinion Feedback form for Monash staff and students | Feedback
Copyright © 2013 Monash University. ABN 12 377 614 012 - Accessibility - Caution
Last updated: 23 September 2013 - Maintained by Library WEB Developers
Certificate
General Details Certification Path
Certificate Information
This certificate is intended for the following purpose(s):
• Ensures the identity of a remote computer
• Proves your identity to a remote computer
Issued to: *.ezproxy.lib.monash.edu.au
Issued by: AusCERT Server CA
Valid from 6/ 08/ 2014 to 6/ 08/ 2017
Install Certificate...
Issuer Statement
Learn more about certificates
OK
1
2
3
4
5