Entry Guidelines and Quarantine Process Required for Person Under Surveillance (PUS) Arriving From Abroad into Malaysia (effective 24 July 2020)

The following procedures apply to international students of Monash University Malaysia (MUM) seeking to re-enter Malaysia who have commenced studying at MUM and have an existing Student Pass that is valid or expired (from 1 February 2020 onwards only).

New international students who have accepted offers to study at MUM and have not entered Malaysia and/or will be entering Malaysia with a Visa Approval Letter (eVAL) are not covered by these procedures. Entry into Malaysia with a Visa Approval Letter is currently not allowed until further notice by the Government of Malaysia.

The information in this document is from the Malaysian Government and correct at the time of publishing. These guidelines for entry and quarantine may change without notice and are subject to updates from the Government of Malaysia. Kindly refer to the Ministry of Foreign Affairs and Education Malaysia Global Services for the latest updated information.

<table>
<thead>
<tr>
<th>PRE-ARRIVAL</th>
<th>Step 1</th>
<th>Complete and sign a Letter of Undertaking and Indemnity (LoU)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>The template for the LoU is available <a href="#">here</a> (please refer to pages 9-12).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Step 2</th>
<th>Obtain a Notice of Travel from the nearest Malaysian diplomatic mission</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Submit the LoU to the Malaysian diplomatic mission that is nearest to you. Your LoU must be submitted via email. You may be required to submit additional documents to support your application for a Notice of Travel.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The Malaysian diplomatic mission will issue you a Notice of Travel. This process is estimated to take three (3) working days but we advise for you to apply earlier.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Step 3</th>
<th>Apply for Travel Authorisation on Education Malaysia Global Services (EMGS) Portal</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Apply for the Travel Authorisation <a href="#">here</a> (please click the “Apply Now” button).</td>
<td></td>
</tr>
<tr>
<td></td>
<td>You must submit your LoU and Notice of Travel to support your application. It may take up to 21 days for the Travel Authorisation to be processed.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Once approved, you will receive the Travel Authorisation through the EMGS system (check your status in Track My Application) and present this upon arrival in Malaysia.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Step 4</th>
<th>Check status of Student Pass</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>If your Student Pass has expired or is in the process of being renewed, you may need to apply for a Single Entry Visa (SEV). See Step 5. Note: Only students whose Student Passes have expired from 1 February 2020 onwards will be permitted entry into Malaysia.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>If your Student Pass is still valid on the date of arrival in Malaysia, you do not need to apply for the Single Entry Visa (SEV). See Step 6.</td>
<td></td>
</tr>
</tbody>
</table>
### Step 5
**Check if you require a Single Entry Visa (SEV) before travelling to Malaysia**

Please check [here](#) if your country is listed as one of those requiring a SEV prior to entering Malaysia.

If required, apply for an SEV at the nearest Malaysian diplomatic mission. If your country is not listed as one of those requiring a SEV, you may proceed to Step 6.

### Step 6
**Book your flight to Malaysia**

You may now proceed to book your flight. International arrivals are only permitted at KLIA and KLIA 2.

You must download the [MySejahtera](#) mobile application and complete the registration process on the app prior to arriving in Malaysia.

### Step 7
**Before boarding your flight to Malaysia**

You must bring along the following documents before boarding your flight to Malaysia. You will not be able to complete your journey without all of these documents.

- A valid passport (must have a minimum validity period of 6 months)
- Letter of Undertaking and Indemnity (LoU)
- Notice of Travel
- EMGS Travel Authorisation
- Funds (cash/credit card) to pay for quarantine charges and hospital treatment (if necessary)

### Important Notice
**All international arrivals are required to undergo a 14-days quarantine at a government-designated quarantine centre and mandatory COVID-19 screening**

### On Arrival

**Step 8**
You will have to undergo COVID-19 screening upon arrival in Malaysia. The screening will be conducted by officials from the Ministry of Health (MOH).

**Step 9**
Present the Letter of Undertaking and Indemnity (LoU) to the Malaysian Immigration Department officer at the airport.
Failure to submit the LoU may result in the Malaysian Immigration Department denying you entry into Malaysia.
**Step 10**
You will now have to begin your 14-day mandatory quarantine at a government-designated location. Transport to the designated quarantine centres will be provided by the Malaysian authorities. Please follow their advice upon arrival. It is important that you observe the quarantine requirements (please familiarise yourselves with Item 6.3).

Please note that all expenses including the cost of COVID-19 detection screening tests and quarantine requirements will be borne by you. The expenses are as follows and is subject to change by the Government of Malaysia:

1. Quarantine charges for 14 days at a hotel with 3 meals provided: RM 4700
2. COVID-19 Test: Between RM60 to RM 250
3. Hospital Treatment (if necessary)

**Step 11**
Upon completion of quarantine and clearing the required medical screening, you may proceed to make your way to your accommodation and commence studying at MUM.

If you have any questions regarding the procedures for re-entering Malaysia, please contact
**International Student Pass**
Tel: +603 5514 4411 / +603 5514 5806 (9am - 5pm weekdays only)
Email: mum.student.support@monash.edu
Virtual Student Hub : studenthub.monash.edu.my/student-advisory-services

If you face any difficulties after arriving in Malaysia, please contact
**Student Advisory and Support 24-hour Helpline**
Tel: +6019 272 5859 (mobile)
Email: mum.student.support@monash.edu
Virtual Student Hub : studenthub.monash.edu.my/student-advisory-services