**Transportation**

Transportation suggestions to help you quickly get around Sunway City and other nearby places on your initial arrival.

**Getting around Sunway City**

Make your way around Sunway City by foot, bicycle, public transportation or taxi. There’s also the convenient and safe Sunway Shuttle Bus service.

**Monash University Malaysia**

Website: www.monash.edu.my

**Bus Rapid Transit (BRT)**

Runs every 6 minutes on an elevated highway and connects to 7 stations around Sunway City such as Menara Sunway, Sunway Medical Centre, Subang, Jaya Interchange to LRT Kelana Jaya station, your gateway to the city. KL Sentral and KLIA airport and USJ 7 interchange to LRT – Kepong L-Light Rail Trains to other stations like Ara Damansara, Subang Jaya, Taman Perindustrian Puchong and Puchong Jaya. Total of 17 minutes and to and end.

**EMERGENCY**

Provides general information on student pass

**Contact us:**

Building 2, Level 2

We are located at:

Selangor Darul Ehsan, Malaysia


For more information on LRT

USJ 7

LRT Kelana Jaya Line

Runs every 5 minutes on an elevated highway and connects to 7 stations around Sunway City such as Menara Sunway, Sunway Medical Centre, Subang, Jaya Interchange to LRT Kelana Jaya station, your gateway to the city. KL Sentral and KLIA airport and USJ 7 interchange to LRT – Kepong L-Light Rail Trains to other stations like Ara Damansara, Subang Jaya, Taman Perindustrian Puchong and Puchong Jaya. Total of 17 minutes and to and end.

**The Canopy Walk**

This official, named, 2.5-kilometre walkway in Bandar Sunway connects our campus to the Sunway Pyramid shopping mall. It takes about 15-20 minutes to walk from the main campus gate to the mall and vice versa. The Canopy Walk is open daily from 5am to 12 midnight (except on public holidays) and monitored by closed-circuit television cameras.

**Transit Guide**

A sustainable, convenient and short-distance transportation option while avoiding traffic jams. www.facebook.com/TransitGuideKM

**MONASH UNIVERSITY MALAYSIA MAP**

**UPON ARRIVAL**

Have you...

- Contacted your family to let them know that you have arrived safely?
- Reported yourself to the International Student Office at Building 2, Level 2, Counter 7?
- Finalised your long-term accommodation?
- Opened a local bank account?
- Explored public transportation options in your area?
- Found your local supermarket, medical centre and shopping centre?
- Attended orientation?
- Explored and familiarised yourself with Monash University Malaysia campus?
- Familiarised yourself with the campus contact numbers in Multilink?

**STUDENT PARKING**

For more information on Student Parking.

**CHECKLIST**

- Monash IT Account enables access to your Monash email address and other online resources. This 8-digit account comprises a username and password.
- Account activation takes place at Monash Account Registration Service located at Monash University Malaysia (MUM) Student Services Office.

**Get your Network Account**

Network Account is used to access the computer facilities, BRI and allocating your personal email and other online resources. Your Network Account comprises a username and password.

**Activate your Monash IT account**

Reported yourself to the International Student Office at Building 2, Level 2, Counter 7?

**ON GETTING STARTED**

Have you...

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**MONASH UNIVERSITY MALAYSIA MAP**

**Building 2**

Admissions

Graduate Program Office

Research office for PhD Students

Course Management Office for Undergraduate Programmes

Monash Abroad

General Studies

Occupational Health, Safety and Environment

External Relations, Development and Alumni Directorate

Human Resources

Monash Abroad

Student Services

School of Information Technology

School of Arts and Social Sciences

School of Science

School of Engineering

School of Business

Teaching and Research Laboratories

Lecture Theatres

Graduate Programme Office (GPO)

Lecture Theatres

Teaching and Research Laboratories

School of Graduate and Professional Studies

School of Pharmacy

School of Science

Jeffrey Cheah School of Medicine and Health

School of Arts and Social Sciences

School of Pharmacy

School of Science

Sunway Medical Centre

Sunway Lagoon View

Sunway Clio Hotel

Sun-U Apartment

Nadayu 28 Residence

Sunway Shuttle Bus Tracker app provides live tracking of Sunway Free Shuttle Bus @ Sunway Pyramid shopping mall. It takes about 15-20 minutes to walk from the main campus

This elevated, secured, one-kilometer walkway in Bandar Sunway connects our campus to the Sunway Pyramid shopping mall. It takes about 15-20 minutes to walk from the main campus gate to the mall and vice versa. The Canopy Walk is open daily from 5am to 12 midnight (except on public holidays) and monitored by closed-circuit television cameras.

**SUNWAY UNIVERSITY**

Persiaran Kewajipan Complex

Subang Jaya Medical Centre

The campus is located in Bandar Sunway, approximately 20km south-west of Kuala Lumpur city. It takes about an hour to reach the campus from the city centre. The campus is easily accessible by the LRT – Kuala Lumpur Light Rail Transit to other stations like Ara Damansara, Subang Jaya, Taman Perindustrian Puchong and Puchong Jaya. Total of 17 minutes and to and end.

**UPON ARRIVAL**

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**MONASH UNIVERSITY MALAYSIA MAP**

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proceed to international student pass (ISP) unit (building 2, level 2, room M22/10, counter 7) the next working day upon your arrival in Malaysia for guidance on:

- medical screening
- passport submissions

You are required to undergo a medical screening within seven (7) working days of your arrival in Malaysia. This is to ensure that all students, including international students, are healthy upon your arrival in Malaysia which allows to multiple states within Malaysia.

All international students will receive their annually renewable i-Kad approx. 1 month after the endorsement of their student pass and RM50 is charged for each card. Educationmalaysia.gov.my/how-to-apply/i-kad.html

Requirement by Ministry of Higher Education and Immigration Department of Malaysia for Student Pass renewal:
- maintain satisfactory academic progress
- maintain at least 80% attendance in lectures, tutorials, labs, etc.
- remain enrolled in at least 3-4 units a semester in a registered course
- maintain a medical insurance coverage for your stay in Malaysia

You are required to log in to student.lifemys.my (for the mandatory record of your attendance for the class/activity on a daily basis).

Come talk to us if there are any plans to go for intermission, exchange, transfer, graduation.

Get in touch with our counselors.

Going through difficulties, or need someone to talk to? Have a confidential chat with our counselors.

Information Technology Services
Get assistance on IT services, including computer laboratories, email, printing, internet access and helpdesk.

Student Admissions
Get help with admission issues, such as student status, transcript, examinations and placements.

Location: Building 2, level 2, Student Services www.monash.edu.my/student-services/student-admissions

Health & Wellness Centre
Need treatment? A registered nurse is on hand to treat minor illnesses and injuries, or to refer you to a medical or mental health professional if required.

Location: Building 4, level 1, Health & Wellness Centre www.its.monash.edu.my

Disability Support
Student advisory and support is available to assist and advise students on the policies and procedures of the university within the areas of APC, grievance and misconduct.

Location: Building 2, Level 2, Student Experience Office www.monash.edu.my/student-lifeservices/disability-support

Student Advisory & Support
Student advisory and support is available to assist and advise students on the policies and procedures of the university within the areas of APC, grievance and misconduct.

Location: Building 2, level 2, Student Experience Office www.monash.edu.my/student-lifeservices/student-advisory-support

Counselling Services
Going through difficulties, or need someone to talk to? Have a confidential chat with our counselors.

Location: Building 2, level 2, Counselling Services enrol@monash.edu educationmalaysia.gov.my +603-5514 5668

Monash University Malaysia has many support services for students that you may need upon arrival:

- Chemical, natural, radioactive material
- Human tissue (including body parts, organs or any element derived from a human body)
- Radioactive material

For emergencies: +60 3 272 6656 (24 hr)

International Student Support
For all students (international students)
Direct line: +60 3 5514 5656

International Student Pass
For students enrolled (international students)
Direct line: +60 3 5514 5606

Emergency numbers in Malaysia
For police, fire brigade and ambulance
112

For road accidents
193

For electricity
199

For water services
198

For emergency: +60 3 272 6656 (24 hr)

International Student Support
For all students (international students)
Direct line: +60 3 5514 5656

International Student Pass
For students enrolled (international students)
Direct line: +60 3 5514 5606

Clinical Faculty

- Malaysia Medical Council (MMC) order no: 9185/2017
- Malaysian Dental Council (MDC) order no: 15/2015

Recommended Dentist

- THE DENTAL CLINIC
+6 03 8022 7747
- MALA DENTAL CENTRE
+6 03 8022 1748
- THE DENTIST
+6 03 8022 1748

Healthcare Services

- Sunway Medical Centre
- Sunway U Care

Accommodation

Many accommodation options are available in the vicinity of the campus. However, you are encouraged to take up residence at one of the three accommodations below:

Sunway Monash Residence
Sue-U Residence
Sun-U Apartments

www.monash.edu.my/student-life/accommodation

Off-campus Accommodation
If you opt for off-campus accommodation, we advise staying within Sunway City.

Many off-campus accommodations are available within Sunway City. In order to find an accommodation that suits you, you can:
- Use the PropertyGuru app
- Use the BestPrice property booking website
- Use the iBilik property website
- Use the Homestay website

Counselling Services
Looking for someone to talk to? Have a confidential chat with our counselors.

Orientation for students that you may find useful:
- Orientation for U Mobile
- Orientation for Celcom
- Orientation for Maxis
- Orientation for DiGi

Monash University Malaysia Security
For police, fire brigade and ambulance
112

For road accidents
193

For electricity
199

For water services
198

For emergency: +60 3 272 6656 (24 hr)

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For all students (international students)
Direct line: +60 3 5514 5656

International Student Pass
For students enrolled (international students)
Direct line: +60 3 5514 5606

Survival Tips

You will be notified to collect your medical insurance card via your student email, but don’t worry you are insured upon arrival.

Get important information and updates via the Monash student email.

Bring approximate MYR 1,500 for your initial expenses for the first 2 weeks.

Have a problem? Don’t keep it! Talk to friends or our counsellors.

Classrooms/labs can be cold, bring along a jacket.

Keep in your attendance code daily before midnight to avoid receiving warning letters from the Course Management Office. It is essential to maintain a minimum 80% attendance.

Need help to ease into a new university life? Join our International Buddy Program during Malaysian Culture Lab or email to iss.adviser@monash.edu using your full name, student ID, nationality and arrival date.

We have your country/region communities in Monash. Meet your Country/Region Reps by joining the Malaysian Culture Lab on day 1 of orientation.

Fees and tuition? Join activities or trips organized by MUSA or MUSSS (a division of MUSA formed by international students). They are either free or highly subsidised.

Join the clubs and societies. Look out for the registration booths in campus on week 2 of the semester.