

Medicine Help Desk- Monash University Malaysia

Please find the procedure to use our Med Help Desk.

Link:

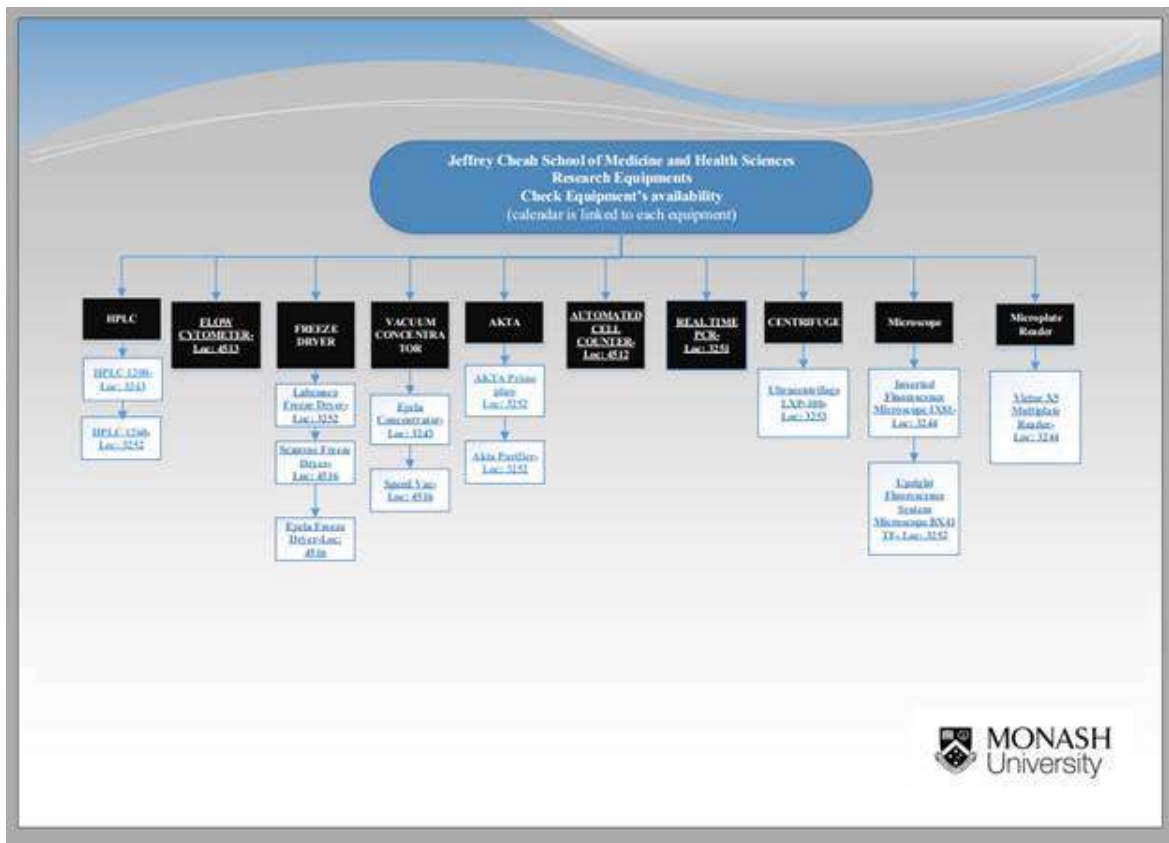
Desktop

<https://medhelpdesk.monash.edu.my/>


Mobile -

<https://medhelpdesk.monash.edu.my/mobile/>

1. Click to check Research Equipment Availability. You will be linked to pdf page (as per below). Please click the equipment's name and it will directly linked to the calendar.



- Open ticket to book the equipment for your selected dates.



[Support Center Home](#) [Open a New Ticket](#) [Check Ticket Status](#)

Open a New Ticket

Please fill in the form below to open a new ticket.

Request:

Contact Information

Email Address:

Full Name:

Phone Number: Ext:

Ticket Details

[Click to check Research Equipment Availability](#)

Start Date:

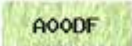
End Date:

Issue Summary:

Issue Details:

Details on the reason(s) for opening the ticket.

Drop files here or choose them

CAPTCHA Text:  Enter the text shown on the image.

3. Check ticket status and the equipment's calendar.

Check Ticket Status

Please provide your email address and a ticket number. This will sign you in to view your ticket.

<p>E-Mail Address:</p> <input type="text" value="e.g. somebody@email.com"/>	
<p>Ticket Number:</p> <input type="text" value="e.g. 051243"/>	
<input type="button" value="View Ticket"/>	

If this is your first time contacting us or you've lost the ticket number, please [open a new ticket](#).

Jeffrey Cheah School of Medicine and Health Sciences
Research Equipments
Check Equipment's availability
(calendar is linked to each equipment)

